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NEED ACCESS TO INSIDE METER FINAL LETTER - METER FIX

Sheet 1

(See Attachment Form)

(N)

(Continued)

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(TO BE INSERTED BY UTILITY)	ISSUED BY	(TO BE INSERTED BY C.P.U.C.)
Advice 1349	J. T. LINAM	Date Filed <u>10/29/2021</u>
Decision	DIRECTOR - Rates & Regulatory	Effective <u>10/29/2021</u>
		Resolution _____

Date

Customer Name  
Service Address

**For Service To:**  
Account Number:  
Service Address:

**FINAL NOTICE TO ACCESS THE WATER METER**  
**Please respond within 10 days.**

Dear California American Water Customer:

At California American Water, we work hard to make sure that you not only receive excellent water service, but that you are also billed correctly for these services. A key part of this is making sure the water meter is working properly so that the amount of water you use is measured accurately.

Recently, we reached out to you, because we need to access the meter located inside the above-listed property. To date, we have not heard back from you, so we thought we'd make one final attempt. Please contact us to arrange a convenient time for us to perform this necessary work. It typically takes about 30 minutes. We do ask that an adult, 18 years or older, be present at the time of the inspection. There is no charge for this service.

**It is important that you contact us within 10 days of the date of this letter to avoid any service disruptions.** If we do not hear from you in this timeframe, we will unfortunately have to begin the shut off process for this account for non-access to the meter, which is a step we would like to avoid.

To schedule an appointment, or if you have any questions, our customer service representatives are available Monday through Friday, 7 a.m. to 7 p.m., at 1-888-237-1333.

Sincerely,

California American Water Customer Service

At California American water we speak your language. For assistance, call (888)237-1333.

**SPANISH/ESPAÑOL**

En California American Water hablamos su idioma. Para asistencia, llame al (888)237-1333.

**FRENCH/FRANÇAIS**

Chez California American Water, nous parlons votre langue. Pour obtenir de l'aide, appelez le (888)237-1333.

**HMONG/HMOOB**

Nyob tom California American Water peb hais tau koj hom lus. Xav tau Kev pab, hu (888)237-1333

**ARABIC/عربي**

إننا في California American Water نتحدث بلغتك. للمساعدة، اتصل برقم (888) 237-1333.

**FARSI/فارسی**

ما در California American Water به زبان شما صحبت می کنیم. برای دریافت کمک با شماره (888) 237-1333 تماس بگیرید.

**SIMPLIFIED CHINESE / 简体中文**

California American Water 的员工能说您的语言。要寻求帮助，请致电：(888) 237-1333。

**TRADITIONAL CHINESE / 繁體中文**

California American Water 的員工會說您的語言。如需協助，請致電 (888) 237-1333。